

Experts in Health
and Social Care

welcome to Dean Healthcare

Specialising in the provision of care professionals



Our approach

Dean Healthcare is a specialist nursing, social and domiciliary care agency that provides quality staff into all areas of the healthcare industry. We offer a tailor made level of delivery that takes into account the individual nature of your service to ensure an effective match is made. For us, it's about making the right placement, first time, every time.

Since its inception in the Forest of Dean in 2005, Dean Healthcare has always taken pride in exceptional service. This commitment to quality has seen us expand our branch network and we are now able to provide the same high calibre of staff across our branch network covering the Southwest, Wales and the Midlands.

We know that you often have to use agency at short notice to cover staff absences. That's why we offer you the peace of mind of a 15 minute guaranteed call back with an update on our progress.

We have also established an excellent reputation for covering medium and long term staffing solutions where the need may stem from planned sickness or maternity cover. Either way, Dean Healthcare will offer you a swift solution, tailor made to you.

In addition to the traditional agency supply model we have run so successfully, we have recently launched our newest division, permanent recruitment. In response to a high demand for quality staff Dean Healthcare is able to use its regional presence to source specialist healthcare staff to fill long term vacancies.

Customer benefits

Experienced Staff: All Dean Healthcare staff have a minimum of 12 months experience in a relevant field. You can be sure our staff will 'hit the ground running'.

Guaranteed 15 minute Call Back: Saving you time and stress.

24hour 'On Call' service: Meaning we're always here for you.

Exceptionally well trained staff: As an accredited training provider with our own facilities, our staff receive training well beyond CQC recommendations.

Robust Quality Assurance: Your feedback is important to us: Not only do we carry out regular supervisions with our staff, we'll call you 4 hours into a staff member's first shift to confirm the high expectations we have of our staff are being upheld.

Detailed Staff Profiles: As a CQC inspection requirement we can provide staff profiles and training/development plans.

VAT Exempt Staffing: No VAT on Nursing and medical staff saving you 20% against generalist agencies.

Working with Dean Healthcare

Dean Healthcare prides itself on its excellent reputation. You don't have to take our word for it though, our clients say the same:

“ Dean Healthcare have proved to be very reliable, their care staff are professional and hard working whilst the office staff are very polite and always get back to us quickly. I would not hesitate to recommend them. ”

St Christophers School

“ Dean Healthcare have always provided us with an excellent service, staff have received relevant training, are very experienced, and have always been punctual and well presented. I cannot express enough that they do and will provide a quality service for anyone wishing to use their services. ”

Inspiration Care Ltd

Why not see how Dean Healthcare can work in partnership with you to raise standards in healthcare.

Dean Farm Trust – care and sanctuary

In 2005, Mary Frankland (Director: Dean Healthcare) made a life changing decision. Her personal family experience of disability and her passion for animal welfare met when she decided to start her own healthcare recruitment firm with the sole aim of financing a charitable organisation which could help. In that moment Dean Healthcare was born.

The next step was to establish The Dean Farm Trust and in 2008, Mary Frankland and Janette Fry (Director: Dean Healthcare) registered with the charities commission and the Dean Farm Trust came into being.

Aims

The Dean Farm Trust has two primary aims:

- To provide holistic respite and holiday accommodation to people with disabilities who may find it difficult to access mainstream facilities.
- To provide shelter, warmth, food and sanctuary to sick and ill treated animals that have been subjected to factory farming or sport.

Dean Farm is still an acorn amongst a forest of charitable organisations, but with the help of Dean Healthcare it is getting closer every day. The funds have now been secured to secure a quiet rural location in the Southwest.

Dean Farm Trust is all about life, empowerment, education and compassion.



Dean Farm Trust Registered Charity No: 11223033

a professional solution

Why clients choose to work with Dean Healthcare



Quality candidates

All staff recruited and ultimately employed by Dean Healthcare are vetted to the very highest standards. We believe in employing only the very best candidates. Our robust recruitment process not only fulfils CQC requirements, but goes further to ensure only the very best get through.

Unlike other agencies, Dean Healthcare endeavours to reference EVERY care related job on a candidates CV. When you add this to the minimum of 12 months experience we insist upon; you can be confident the staff we send you will know EXACTLY what they're doing.

Training

At Dean Healthcare we believe that training is at the very forefront of our success. Dean Training was founded to meet the requirements of our health and social care staff, ensuring our staff are fully equipped to work in the environments you need them in.

As an accredited trainer, we offer a comprehensive package of bespoke training solutions which we can deliver, not just to the quality staff we send to you but also to external clients who like us, recognise the importance of 'quality staff with quality training' Our standard induction process exceeds CQC guidelines.

Individual approach

With over 40 years experience in care and recruitment, our team understands the importance of consistency and continuity when placing staff.

Our recruitment and placement criterion far exceeds that of most other healthcare recruitment companies. The experience and knowledge of our team enables us to really understand our client's changing needs.

Our ability to deliver responsive, reliable and person centred services to both individuals and organisations has always been the backbone of our excellent reputation.

From initial interview all the way through to placing staff at the 'front line' we seek to make the most effective match we can, first time, every time.

Service delivery

Dean Healthcare operates a year round 24 hour service. Our on-call team is manned by full time Dean Healthcare staff, experienced in healthcare recruitment, available to take your call when you need us most.

Whether you call us at 09:00 on Monday morning or 23:00 on a Sunday night, you'll speak to a consultant who knows you, knows your business and knows what you need. To save YOU time, we guarantee to call you back within 15 minutes with an answer.

Part of our intensive induction process means that we always know when our staff are available so will be able to come back to you quickly. This will save you time and uncertainty so you can concentrate on the welfare of your service users.

Staff grades

We employ the following grades of staff:

- Healthcare assistants
- Senior healthcare assistants (medication trained)
- Support workers
- Registered nurses of all registrations
- Senior support workers
- Registered managers

Our courses

Some of the courses we offer include:

- Safeguarding training
- Moving and handling
- Handling of medication in a social care setting
- Food hygiene
- Dealing with violence and aggression
- Person centred planning
- Equalities and diversity
- Lone working and personal safety

Supporting people

Dean Healthcare supports people with:

- Nursing needs
- Learning disabilities
- Physical disabilities
- Mental health issues
- Acquired brain injuries
- Autistic spectrum disorders
- PMLD
- Sensory impairment

A professional service

We provide a prompt and reliable service:

- 24 hours a day, 365 days a year manned service
- Experienced bookings coordinators who know what YOU need
- No answer phones
- Your bookings filled now, NOT when 'normal office hours' resume

effective experienced responsible dependable knowledgeable reliable

a complete package

The divisions of Dean Healthcare



Nursing

Dean Healthcare's specialist nursing division offers temporary and contract qualified nurses to a wide variety of establishments. Our robust recruitment process means that every nurse will have been fully referenced and assessed in accordance to CQC and NMC guidelines.

Our intensive pre-screen process will have identified a particular nurse's skills and expertise and started the process of matching them to the right client.

Whether you're a nursing home or a mental health unit, from the moment our nurses walk in the door they will be 'in charge'.

Healthcare

Dean Healthcare recognises that high quality and reliable staff are an essential component of success in the healthcare sector.

We are able to cover all areas of the healthcare industry and our nursing auxiliaries and care assistants are committed to achieving the highest standards in this sector.

As with all our staff, our healthcare team is fully referenced and vetted and we are able to supply you with details of their fully enhanced CRB.

Social care

Dean Healthcare is a leading specialist providing total solutions in social care. We understand what a specialist field this is and are committed to placing the right person every time.

The staff we supply will not only be 'the right fit', they will have received comprehensive training in supporting adults and children with complex needs and multiple disabilities.

From one day's cover to a whole year's secondment we're able to support our clients with the best possible service.

Domiciliary care

We specialise in providing services for elderly people to enable them to remain independent in their own home.

We assist people who may have dementia related illnesses or other health issues, such as Parkinsons and Huntingdons.

Care in the home requires sensitivity, integrity and experience, you can be confident that Dean Healthcare will understand your needs and will get it right first time.

Community care

Dean Healthcare's specialist supported living division offers a bespoke support service to individuals who may otherwise have to turn to residential care.

Those we help stay in the comfort of their own homes include people with learning or physical disabilities, mental health issues an acquired brain injuries.

We will assist by working with the individual, advocate or family in conjunction with the multi disciplinary teams.

Permanent placements

Our permanent division specialises in the placement of care staff, nurses, and home management positions across the UK.

Accredited with the REC, you can be sure we are sourcing the best candidates for you whilst saving you time and money.

We are happy to operate on a refundable retainer or a 'pay per placement' basis. Either way, you have nothing to pay until the right candidate starts their career with you.



CRB umbrella body

A professional and reliable service

Dean Healthcare have developed an CRB umbrella body service to assist all sizes of organisation, including those who may have lost their accreditation following the most recent change of regulations.

Whether you're an existing client of Dean Healthcare or just need a reliable partner to help you with time consuming CRB's then speak to us today.

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Dean Healthcare



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